2016–2017
Student Injury and Sickness Plan for Embry Riddle Aeronautical University (Domestic Students)

Who is eligible to enroll?
All registered Domestic students taking credit hours are automatically enrolled in this insurance Plan at registration, unless proof of comparable coverage is furnished.

Eligible students may also insure their Dependents. Eligible Dependents are the student’s spouse or Domestic Partner and dependent children under 26 years of age. The Named Insured may also cover a dependent child to the end of the year in which the Dependent reaches age 30 under certain circumstances. See the Definitions section of the Certificate for the specific requirements needed to meet Domestic Partner eligibility.

Where can I get more information about the benefits available?
Please read the certificate of coverage to determine whether this plan is right before you enroll. The certificate of coverage provides details of the coverage including costs, benefits, exclusions, and reductions or limitations and the terms under which the coverage may be continued in force. Copies of the certificate of coverage are available from the University and may be viewed at www.uhcsr.com/erau.

Who can answer questions I have about the plan?
If you have questions please contact Customer Service at 1-800-767-0700 or customerservice@uhcsr.com.

What important dates or deadlines should I be aware of?
Waiver deadline: September 6, 2016 for Fall; January 18, 2017 for Spring; May 18, 2017 for Summer A; or July 6, 2017 for Summer B.

How much does the plan cost?

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<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>Student</td>
<td>$1,248.00</td>
<td>$472.00</td>
<td>$776.00</td>
<td>$332.00</td>
<td>$164.00</td>
</tr>
<tr>
<td>Spouse</td>
<td>$1,248.00</td>
<td>$472.00</td>
<td>$776.00</td>
<td>$332.00</td>
<td>$164.00</td>
</tr>
<tr>
<td>One Child</td>
<td>$1,248.00</td>
<td>$472.00</td>
<td>$776.00</td>
<td>$332.00</td>
<td>$164.00</td>
</tr>
<tr>
<td>Two or more Children</td>
<td>$2,496.00</td>
<td>$944.00</td>
<td>$1,552.00</td>
<td>$664.00</td>
<td>$328.00</td>
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<tr>
<td>Spouse and 2 or more Children</td>
<td>$3,744.00</td>
<td>$1,416.00</td>
<td>$2,328.00</td>
<td>$996.00</td>
<td>$492.00</td>
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</tbody>
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This plan is underwritten by UnitedHealthcare Insurance Company and is based on policy number 2016-378-1. The Policy is a Non-Renewable One-Year Term Policy.
### Highlights of the Coverage and Services offered by UnitedHealthcare StudentResources

#### Metallic Level - Gold with actuarial value of 83.886

<table>
<thead>
<tr>
<th>Overall Plan Maximum</th>
<th>Preferred Providers</th>
<th>Out-of-Network Providers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Plan Deductible</td>
<td>$0</td>
<td>$250 per Insured Person, per Policy Year</td>
</tr>
<tr>
<td><strong>Out-of-Pocket Maximum</strong>&lt;br&gt;After the Out-of-Pocket Maximum has been satisfied, Covered Medical Expenses will be paid at 100% for the remainder of the Policy Year subject to any applicable benefit maximums. Refer to the plan certificate for details about how the Out-of-Pocket Maximum applies.</td>
<td>$6,350 Per Insured Person, Per Policy Year</td>
<td>There is no Out-of-Pocket Maximum for Out-of-Network benefits.</td>
</tr>
<tr>
<td><strong>Coinsurance</strong>&lt;br&gt;All benefits are subject to satisfaction of the Deductible, specific benefit limitations, maximums and Copays as described in the plan certificate</td>
<td>80% of Preferred Allowance for Covered Medical Expenses</td>
<td>60% of Usual and Customary Charges for Covered Medical Expenses</td>
</tr>
<tr>
<td><strong>Prescription Drugs</strong>&lt;br&gt;Prescriptions must be filled at a UHCP network pharmacy. Mail order through UHCP at 2.5 times the retail Copay up to a 90 day supply.</td>
<td>$25 Copay for Tier 1&lt;br&gt;$45 Copay for Tier 2&lt;br&gt;$65 Copay for Tier 3&lt;br&gt;Up to a 31-day supply per prescription filled at a UnitedHealthcare Pharmacy (UHCP)</td>
<td>No Benefits</td>
</tr>
<tr>
<td><strong>Preventive Care Services</strong>&lt;br&gt;Including but not limited to: annual physicals, GYN exams, routine screenings and immunizations. No Copay or Deductible when the services are received from a Preferred Provider. Please visit <a href="https://www.healthcare.gov/preventive-care-benefits">https://www.healthcare.gov/preventive-care-benefits</a> for a complete list of services provided for specific age and risk groups.</td>
<td>100% of Preferred Allowance</td>
<td>60% of Usual and Customary Charges</td>
</tr>
<tr>
<td><strong>The following services have per Service Copays/Deductibles</strong>&lt;br&gt;This list is not all inclusive. Please read the plan certificate for complete listing of Copays/Deductibles.</td>
<td>Physician's Visits: $25&lt;br&gt;Medical Emergency: $100, Waived if admitted to the Hospital</td>
<td>Physician's Visits: $25&lt;br&gt;Medical Emergency: $100, Waived if admitted to the Hospital</td>
</tr>
<tr>
<td><strong>Pediatric Dental and Vision Benefits</strong>&lt;br&gt;Refer to the plan certificate for details (age limits apply).</td>
<td></td>
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<tr>
<td><strong>UnitedHealthcare Global: Global Emergency Services</strong>&lt;br&gt;Domestic Students are eligible for UnitedHealthcare Global services when 100 miles or more away from your campus address and 100 miles or more away from your permanent home address.</td>
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</tbody>
</table>

**Preferred Providers**
The Preferred Provider Network for this plan is UnitedHealthcare Choice Plus. Preferred Providers can be found using the following link: [http://www.uhcsr.com/lookupredirect.aspx?delsys=52](http://www.uhcsr.com/lookupredirect.aspx?delsys=52)

**Online Services**
UnitedHealthcare StudentResources Insureds have online access to their claims status, EOBs, ID Cards, network providers, correspondence and coverage account information by logging in to My Account at [www.uhcsr.com/myaccount](http://www.uhcsr.com/myaccount). To create an online account, select the “create My Account Now” link and follow the simple, onscreen directions. All you need is your 7-digit Insurance ID number or the email address on file. Insureds can also download our UHCSR Mobile App available on Google Play and Apple’s App Store.
Other Coverage
Also available for Embry Riddle Aeronautical University students are UnitedHealthcare Insurance Company fully insured Dental and Vision plans. To enroll go to www.uhcsr.com/erau. Accident coverage for Intercollegiate and Club Sports injuries is provided under a separate policy number 2016-378-8.

Healthiest You: National Telehealth Service
Starting on the effective date of your policy, you have 24/7 access to medical advice through HealthiestYou, a national telehealth service. By calling the toll-free number listed on the front of your medical ID card or visiting www.telehealth4students.com, you have access to board-certified physicians via phone and/or video, where permitted. This service is especially helpful for minor illnesses, such as allergies, sore throat, earache, pink eye, etc. Based on the condition being treated, the doctor can also prescribe certain medications, saving you a trip to the doctor’s office. Using HealthiestYou can save you money and time, while avoiding costly trips to a doctor’s office, urgent care facility, or emergency room. As an insured with StudentResources, there is no consultation fee for this service.* Every call with a HealthiestYou doctor is covered 100% during your policy period.

This service is meant to compliment your Student Health Center. If possible, we encourage you to visit your SHC first before using this service. Depending on your school’s set-up, your call may be routed to the Student Health Center during their business hours for further assistance.

HealthiestYou is not health insurance. HealthiestYou is designed to complement, and not replace, the care you receive from your primary care physician. HealthiestYou physicians are an independent network of doctors who advise, diagnose, and prescribe at their own discretion. HealthiestYou physicians provide cross coverage and operate subject to state regulations. Physicians in the independent network do not prescribe DEA controlled substances, non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. HealthiestYou does not guarantee that a prescription will be written. Not available in Arkansas; limited services in California, Idaho, Iowa, Louisiana, and Texas.

*If you are an Insured under this insurance Plan, and you call prior to the plan effective date, you will be charged a $40 service fee before being connected to a board-certified physician.

Exclusions and Limitations:
No benefits will be paid for: a) loss or expense caused by, contributed to, or resulting from; or b) treatment, services or supplies for, at, or related to any of the following:

1. Acupuncture.
2. Addiction, such as:
   • Caffeine addiction.
   • Non-chemical addiction, such as: gambling, sexual, spending, shopping, working and religious.
   • Codependency.
5. Cosmetic procedures, except reconstructive procedures to:
   • Correct an Injury or treat a Sickness for which benefits are otherwise payable under this policy. The primary result of the procedure is not a changed or improved physical appearance.
   • Correct deformity caused by birth defects or growth defects.
   • Treat or correct Congenital Conditions of a Newborn or adopted Infant.
6. Custodial Care.
   • Care provided in: rest homes, health resorts, homes for the aged, halfway houses, college infirmaries or places mainly for domiciliary or Custodial Care.
   • Extended care in treatment or substance abuse facilities for domiciliary or Custodial Care.
7. Dental treatment, except:
   • For accidental Injury to Sound, Natural Teeth.
   This exclusion does not apply to benefits specifically provided in Pediatric Dental Services.
8. Elective Surgery or Elective Treatment, except cosmetic surgery made necessary as the result of a covered Injury or to correct a disorder of a normal bodily function.
10. Flight in any kind of aircraft, except while riding as a passenger on a regularly scheduled flight of a commercial airline, or chartered aircraft only while participating in a school sponsored activity.
11. Foot care for the following:
    • Flat foot conditions.
    • Supportive devices for the foot.
    • Subluxations of the foot.
    • Fallen arches.
    • Weak feet.
• Chronic foot strain.
• Routine foot care including the care, cutting and removal of corns, calluses, toenails, and bunions (except capsular or bone surgery).
This exclusion does not apply to preventive foot care for Insured Persons with diabetes.

12. Health spa or similar facilities. Strengthening programs.

13. Hearing examinations. Hearing aids. Other treatment for hearing defects and hearing loss. "Hearing defects" means any physical defect of the ear which does or can impair normal hearing, apart from the disease process.
This exclusion does not apply to:
• Hearing defects or hearing loss as a result of an infection or Injury.
• Benefits for Cleft Lip and Cleft Palate.
• Benefits for Child Health Assurance.
• Benefits for Newborn Infant, Adopted or Foster Child.


15. Hypnosis.

16. Immunizations, except as specifically provided in the policy. Preventive medicines or vaccines, except where required for treatment of a covered Injury or as specifically provided in the policy.

17. Injury or Sickness for which benefits are paid under any Workers’ Compensation or Occupational Disease Law or Act, or similar legislation.

18. Injury sustained while:
• Participating in any interscholastic, club, or intercollegiate, or professional sport, contest or competition.
• Traveling to or from such sport, contest or competition as a participant.
• Participating in any practice or conditioning program for such sport, contest or competition.

19. Investigational services.

20. Lipectomy.

21. Marital or family counseling.

22. Participation in a riot or civil disorder. Commission of or attempt to commit a felony. Fighting, except in self-defense.

23. Prescription Drugs, services or supplies as follows:
• Therapeutic devices or appliances, including: hypodermic needles, syringes, support garments and other non-medical substances, regardless of intended use, except as specifically provided in the policy.
• Immunization agents, except as specifically provided in the policy. Biological sera. Blood or blood products administered on an outpatient basis.
• Drugs labeled, “Caution - limited by federal law to investigational use” or experimental drugs.
• Products used for cosmetic purposes.
• Drugs used to treat or cure baldness. Anabolic steroids used for body building.
• Anorectics - drugs used for the purpose of weight control.
• Fertility agents or sexual enhancement drugs, such as Parlodel, Pergonal, Clomid, Profasi, Metrodin, Serophene, or Viagra.
• Growth hormones.
• Refills in excess of the number specified or dispensed after one (1) year of date of the prescription.

24. Reproductive/Infertility services for the following:
• Procreative counseling.
• Genetic counseling and genetic testing.
• Cryopreservation of reproductive materials. Storage of reproductive materials.
• Fertility tests.
• Infertility treatment (male or female), including any services or supplies rendered for the purpose or with the intent of inducing conception.
• Premarital examinations.
• Impotence, organic or otherwise.
• Reversal of sterilization procedures.
• Sexual reassignment surgery.

25. Research or examinations relating to research studies, or any treatment for which the patient or the patient’s representative must sign an informed consent document identifying the treatment in which the patient is to participate as a research study or clinical research study, except as specifically provided in the policy

This exclusion does not apply as follows:
• When due to a covered Injury or disease process.
• To benefits specifically provided in Pediatric Vision Services.
• To benefits specifically provided in Benefits for Newborn Infant, Adopted or Foster Child.
• To benefits specifically provided in Benefits for Child Health Assurance.

27. Routine Newborn Infant Care and well-baby nursery and related Physician charge, except as specifically provided in the policy.

28. Preventive care services, except as specifically provided in the policy, including:
• Routine physical examinations and routine testing.
• Preventive testing or treatment.
• Screening exams or testing in the absence of Injury or Sickness.

29. Services provided normally without charge by the Health Service of the Policyholder. Services covered or provided by the student health fee.
30. Deviated nasal septum, including submucous resection and/or other surgical correction thereof. Nasal and sinus surgery, except for treatment of a covered Injury or treatment of chronic sinusitis.

31. Skiing, Snowboarding, Scuba diving, Surfing, Roller skating, Skateboarding, Riding in a rodeo.

32. Skydiving, Parachuting, Hang gliding, Glider flying, Parasailing, Sail planing, Bungee jumping.

33. Sleep disorders, except as specifically provided in the policy.

34. Speech therapy, except as specifically provided in Benefits for Cleft Lip and Cleft Palate, or except as specifically provided in the policy. Naturopathic services.

35. Stand-alone multi-disciplinary smoking cessation programs. These are programs that usually include health care providers specializing in smoking cessation and may include a psychologist, social worker or other licensed or certified professional.

36. Supplies, except as specifically provided in the policy.

37. Surgical breast reduction, breast augmentation, breast implants or breast prosthetic devices, or gynecomastia, except as specifically provided in the policy.

38. Travel in or upon, sitting in or upon, alighting to or from, or working on or around any:
   - Recreational vehicle for: two- or three-wheeled motor vehicle, four-wheeled all terrain vehicle (ATV), jet ski, ski cycle, or snowmobile.

39. Treatment in a Government hospital, unless there is a legal obligation for the Insured Person to pay for such treatment.

40. War or any act of war, declared or undeclared; or while in the armed forces of any country (a pro-rata premium will be refunded upon request for such period not covered).

41. Weight management. Weight reduction. Nutrition programs. Treatment for obesity. Surgery for removal of excess skin or fat. This exclusion does not apply to benefits specifically provided in the policy.

NOTE: This document is not an insurance policy document and your receipt of this document does not constitute the issuance or delivery of a policy of insurance. The information contained herein is a summary of certain benefits which are offered under a student health insurance policy issued by UnitedHealthcare and does not constitute a promise of coverage. Benefits and rates under any Student policy are subject to state and federal requirements and review. Company reserves the right to make any changes necessary to meet such requirements.